

GOVERNMENT OF MEGHALAYA
EXCISE, REGISTRATION, TAXATION & STAMPS DEPARTMENT

NOTIFICATION

No. ERTS(T)70/2024/21

Dated Shillong, the 7th September, 2026

Whereas Ease of Doing Business is a priority of the Government of Meghalaya and in pursuance of the Business Reform Action Plan (BRAP), Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce & Industry, Government of India;

And whereas vide **Order No. CTAS-18/2017 Pt.II/458 dated 25th January, 2021** notified the Facilitation Centres in the State for providing access to the GST Common Portal and assistance in relation to procedures under the Meghalaya Goods and Services Tax Rules, 2017;

And whereas **Notification No. ERTS(T)70/2024/12 dated 15th October, 2024** provides for a helpline assisting users in GST registration, preparation and filing of returns under the GST Act;

Now, therefore, in partial modification of the aforesaid Order No. CTAS-18/2017 Pt.II/458 dated 25th January, 2021 and Notification No. ERTS(T)70/2024/12 dated 15th October, 2024, the Government of Meghalaya hereby notifies the following:

1. The Facilitation Centres and the GST Helpline shall assist taxpayers in the e-filing of returns under the Meghalaya Goods and Services Tax Act.
2. Grievances arising in the process of e-filing of returns under the Meghalaya Goods and Services Tax Act shall be captured through the **State GST Portal** <https://meggst.gov.in/default.htm>
3. A real-time dashboard highlighting the resolution status of such grievances shall be published on the official website of the Taxation Department.

Except as modified hereinabove, all other provisions of Order No. CTAS-18/2017 Pt. II/458 dated 25th January, 2021 and Notification No. ERTS (T) 70/2024/12 dated 15th October, 2024 shall remain unchanged and continue to be in force.

This shall come into force with immediate effect.

Sd/-

(Shri. Sibhi Chakravarthy Sadhu, IAS)
Secretary to the Government of Meghalaya
Excise, Registration, Taxation & Stamps Department

Memo No. ERTS(T)70/2024/21-A

Dated Shillong, the 7th September, 2026

Copy to:

1. P.S to Speaker of the Meghalaya Legislative Assembly.
2. P.S to Minister in-charge Taxation for favour of information of the Minister.
3. P.S to the Leader of Opposition of the Meghalaya Legislative Assembly.
4. P.S to the Chief Secretary for favour of information of the Chief Secretary.
5. P.S to the Additional Chief Secretary for favour of information of the Additional Chief Secretary.
6. Principal Accountant General (Audit), Meghalaya (Attention: FINAT Section), Shillong-793001.
7. Accountant General (A&E), Meghalaya, Shillong-793001.
8. The Commissioner & Secretary to the Govt. of Meghalaya, ERTS Department.
9. The Secretary to the Govt. of Meghalaya, ERTS Department.
10. Senior Monitoring Officer & ex-Officio, Deputy Secretary to the Govt. of Meghalaya, Planning Investment Promotion and Sustainable Development Department.
11. The Commissioner of Taxes, Meghalaya, Shillong for favour of information and necessary action.
12. The Director, Printing and Stationery, Meghalaya, Shillong with a request to cause publication of the above Notification in the Gazette of Meghalaya Extra Ordinary Issue and furnish this Department with 20 spare copies.
- ✓ 13. The Directorate of Information Technology & Communications, Ground Floor, NIC Building with a request to kindly update in the Meghalaya State Portal.

By Orders etc.,



**Under Secretary to the Govt. of Meghalaya
Excise, Registration, Taxation & Stamps Department**