

PRESS RELEASE



Awareness Programme on Meghalaya Right to Public Service Act, 2020 organized at Khliehriat

Khliehriat, July 7, 2026: The District Planning Office, East Jaintia Hills District, today organized an Awareness Programme on the Meghalaya Right to Public Services (MRPS) Act, 2020 at the Conference Hall of the Office of the Deputy Commissioner, Khliehriat with the objective of enhancing awareness and strengthening the effective implementation of the Act among government officials.

The programme was attended by the Additional Deputy Commissioner, East Jaintia Hills District, Shri. A. Nongbri, MCS along with officials from various government departments.



During the programme, the resource persons highlighted the significance and objectives of the Meghalaya Right to Public Services Act, 2020, which aims to ensure the timely, transparent and accountable delivery of notified public services to citizens.



They also elaborated on the key provisions of the Act, including the roles and responsibilities of designated public servants, the prescribed timelines for the delivery of notified services and the grievance redressal mechanism available to citizens in the event of delays or denial of services.



The participants were further sensitised on the importance of ensuring effective implementation of the Act in their respective departments to facilitate improved public service delivery and strengthen accountability within the government. Participants also sought clarifications and shared their views on the practical aspects of implementing the provisions of the Act.