

GOVERNMENT OF MEGHALAYA  
TOURISM DEPARTMENT

NOTIFICATION

No.Tourism.31/2020/113,

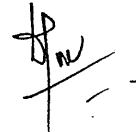
Dated Shillong, the 11<sup>th</sup> January, 2021.

WHEREAS Ease of Doing Business is a priority of the Government of Meghalaya, in consonance with the Business Reform Action Plan of the Department for Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India;

WHEREAS to increase transparency and eliminate/minimize physical touchpoints, it has been decided to deliver service – Registration of Tour Operator, provided by Tourism Department, Government of Meghalaya, to the Tour Operators through an online portal – <https://investmeghalaya.gov.in> (InvestMeghalaya) in following manner:

1. The portal shall provide the facility for online application submission, payment, tracking and monitoring and downloading the final signed certificate/license/document issued by the concerned Authority. No physical/manual application shall to be required by the concerned authority in addition to online application.
2. Documents uploaded with online application should be sufficient and no physical copies shall be requested by the concerned authority. Certificate(s) downloaded from official websites/portals of various Central/State Ministries/Departments/Agencies shall be accepted as valid. Physically signed/stamped certificate(s) shall not be required.
3. There shall be no physical touch points between the applicant and Department from the time of application process till the final decision except in cases where inspection/site visit is required under the concerned Act/Rules. Applicant need not be physically present for submission and verification of documents before the certificate/license/approval/permit is issued.
4. Notification(s) at every critical stages of application processing shall be sent to the applicant through SMS/email.
5. All queries/clarifications related to industrial applicants shall be sought once and within 7 days of receiving the application from such applicant by concerned authority.

This notification shall come into effect from 31<sup>st</sup> January,2021.



Dr.D.Vijay Kumar,IAS,  
Commissioner & Secretary to the Govt.of Meghalaya  
Tourism Department.

Memo No.Tourism.31/2020/113-A,

Dated Shillong, the 11<sup>th</sup> January, 2021.

Copy to:

1. P.S.to the Chief Minister i/c Tourism, for kind information of the Chief Minister.
2. P.S. to the Speaker Meghalaya Legislative Assembly, for kind information of the Hon'ble Speaker.
3. P.S. to the Leader of Opposition Meghalaya Legislative Assembly, for kind information.
4. P.S. to the Chief Secretary, Govt.of Meghalaya, for kind information of the Chief Secretary.
5. Commissioner & Secretary, Tourism Department, for kind information.
6. Commissioner & Secretary, Planning Department, for kind information.
7. Secretary, Tourism Department, for kind information.
8. Director of Tourism, Shillong, for kind information and necessary action.
9. Director of Printing & Stationery for favour of publication in the Meghalaya Gazette.
10. The Sr. Informatics Officer, NIC, Meghalaya with the request to upload the Notification in the Meghalaya Tourism Website.

By order etc



Under Secretary to the Govt.of Meghalaya  
Tourism Department.